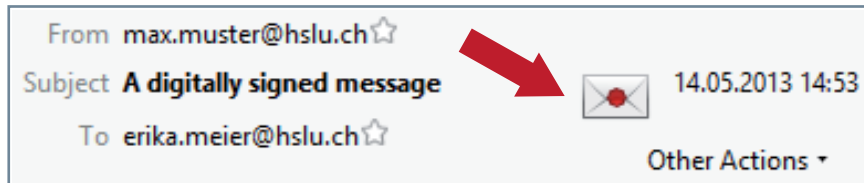


How do I check the digital signature in Thunderbird?

Valid signature

In Thunderbird, digitally signed e-mails show an envelope with a red seal in their headers.

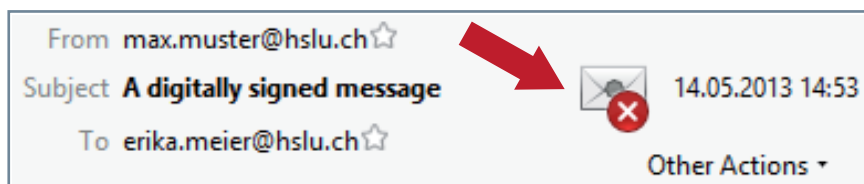


The verified sender of a signed e-mail is definitely the signer of this mail. Click on the envelope to obtain secure sender information, i. e. to establish the signer of a mail.

The sender stated in the header of the e-mail does not belong to the protected area of the e-mail and can therefore be faked.

Invalid signature

In case Thunderbird establishes any problems when checking the digital signature, an envelope with a white «X» inside a red circle is displayed in the header of the e-mail. By clicking this envelope, you can obtain further information on the error found.



Problems with signature verification can be due to the following: The sender certificate is invalid (i. e. expired, declared invalid or faked), or the contents of the e-mail were changed on their way to the recipient (either accidentally or deliberately). If there are problems with a signature, please contact the message sender.



Digital signatures

E-mails can be signed just like any physical document. The counterpart for handwritten signatures in this case is called a «digital signature». Signed e-mails unequivocally confirm the authorship of an e-mail, i.e. they cannot be faked and guarantee the integrity of the contents of an e-mail.

«eBanking – but secure!» is offering helpful security hints for e-banking users

@Banking but secure!

You will find further practical information on measures and approaches required to ensure that e-banking applications are used securely under www.ebankingbutsecure.ch. The use of this website is free.

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