

# «Phishing»

## Information and Prevention

### Classical phishing

In classical phishing cases, the attacker tries to lure the would-be victim to a fake website with the help of a fake e-mail, trying to make them enter their log-in information (e.g. account number, password) on such a fake website.

### Vishing (Phone Phishing)

Vishing is the voice- or telephone-based variation of phishing. Similar to classic phishing, well thought-out stories are used to induce users to divulge confidential information such as e-banking access data.

### QR Phishing

In QR Phishing cases, attackers simply stick their own QR codes over those displayed in frequently visited places and then lead gullible users to a fake URL. This way, it is easily possible to execute scripts or show a faked financial institution log-in page, especially on mobile devices.

### Protect yourself against phishing by ...

- never clicking on any link sent to you via e-mail or scanned in via QR code to log into any financial institution site
- never filling in any forms received by e-mail and asking you to enter any log-in information
- never disclosing any confidential information, such as passwords, during telephone calls
- always entering the address for a financial institution's log-in page manually and checking the SSL connection
- contacting your financial institution if you are not quite sure or something is not clear



#### Phishing

The term «phishing» is used to describe the capture of sensitive information, for instance an Internet user's log-in information, by means of fake websites. This term is a compound word, made up from «password» and «fishing».

Such attacks can be prevented by simply ignoring any requests to log into any of your online service providers. You will also have to check that the SSL connection your log-in is based on is correct.

Further information: [www.ebas.ch/phishing](http://www.ebas.ch/phishing)

«eBanking – but secure!» is offering helpful security hints for e-banking users

# eBanking but secure!

You will find further practical information on measures and approaches required to ensure that e-banking applications are used securely under [www.ebankingbutsecure.ch](http://www.ebankingbutsecure.ch). The use of this website is free.



Hochschule Luzern – Informatik  
Campus Zug-Rotkreuz, Suurstoffi 41b  
CH-6343 Rotkreuz